

**Pre-bid query
Tender No.53/Computer
Corrigendum-5**

S.No.	Item no. of query	Item name	Specification as per quoted Tender No. 53	Recommendation from bidder	Remarks
			Mandatory Certifications- OEM – ISO 9001 Manufacturer, Certified on supplied OS, DMI 2.0 compliance and support, Energy Star 5, UL certification	OEM – ISO 9001 Manufacturer, Certified on supplied OS, DMI 2.0 compliance and support, Energy Star 5, UL /FCC/CSA/RoHS certification	Accepted
			Processor- Intel Core i7-3rd Generation, clock speed- min 2.9Ghz series or higher	Intel Core i7-4th Generation, clock speed- min 2.9Ghz series or higher. 3rd generation is end of life and you may get some old inventory lying with some OEM	Accepted
			Chipset-Intel H55 Chipset or above	Intel H81 Chipset or above The latest series of chipset	Accepted
			Monitor-17 inch. LCD Monitor, TCO'05 Certified	18.5 inch. Wide LCD Monitor, TCO'05 Certified. Wide is new industry standard	18.5 inch. Wide LCD Monitor, TCO'05 Certified. Wide is new industry standard/TFT Digital Colour
			Optical Device-DVD RW (Min. 16x)	DVD RW (Min. 8x) 8x is standard across the industry 16x is OEM specific and restrictive in nature	Accepted
			USB-Min. 6 USB (Type:USB 2.0- 4 nos & 3.0 - 2nos) latest version.	Min. 8 USB out of which minimum 2x 3.0 More devices can be used with more ports and gives redundancy	No change
			Ports -Minimum 1 Serial, 1 Parallel and PS/2 for key board & Mouse	Minimum 1 Serial, 1 Parallel and PS/2 for key board & Mouse, 1xVGA+DP	1 Mic., 1 headphone inside, 1 RJ-45, 1 Display Port/ HDMI/VGA port
			Security-NEW ADDITION	TPM Security Chip Security dunctions should be there	No change
			Diagnosis-NEW ADDITION	Pre Boot BIOS Diagnosis To ensure every thing is allright	No change
			Certification-NEW ADDITION	EPEAT Certification for India To ensure as per Indian conditions	Accepted
			Mandatory Certifications-DMI 2.0 Compliance	Change from DMI 2.0 which is a legacy compliance to In-band systems management.	Accepted
			Monitor-Monitor with Internal Speakers	External USB speakers instead of Internal Speakers	No change
			MS Office -Indic MS Office	We suggest preloaded MS Office by the OEM to prevent unauthorized copy of software	Accepted
			Security-No details on security	Add TPM 1.2 for security features in the desktop.	Accepted
			Power Supply- Cabinet Micro ATX or ATX	Change chassis to SFF (min. 8.4 lts) for space saving & power supply of minimum 200W for future expandability. SFF – Small Form Factor	Power supply SMPS Surge protected/Internal/external

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1	1	Desktop Computer	Processors: Intel Core i7-3rd Generation, clock speed- min 2.9Ghz series or higher As the processors asked are one generation old. Latest processors are available in the market. We would request to amend the processors to Intel Core i7-4th Generation, clock speed- min 3.6 Ghz series or higher, also you are asking OEM to certify availability, most of the OEM's will only provide certification for latest processor. As the technology is changing so rapidly, any goods/ IT products now a day's coming are having end of life between 3-5 Yrs. No OEM will assure the availability of spares for any such products for next 10 years. We would request you to amend the point from 10 years to 5-6 years from the date of supply.	It should be read as: Intel Core i7-4th Generation, clock speed- min 3.6 Ghz series or higher	No change as above
			Clock Speed: 3.2 Ghz or Higher It should be 3.6 Ghz or Higher. Two different clock speed mentioned in the specifications	It should be read as: Clock Speed: 3.6 Ghz or Higher	2.9 Ghz or higher
			Chipset: Intel H55 Chipset or above As latest chipsets are available in the market and the chipset asked is of older generation we would request to amend the point to Intel H81 or above	It Should be read as: Chipset: Intel H81 Chipset or above	Accepted
			Monitor: 17" LCD Monitor, TCO' 05 Certified 17" is odd size and now days 18.5" LED Monitors comes normally in all OEM products. Also 17" is a square TFT which will change orientation. It might be a compliance issue for most of the OEM's	It Should be read as: 18.5" wide LED Monitor or higher TCO Certified	18.5 inch. Wide LCD Monitor, TCO'05 Certified. Wide is new industry standard/TFT Digital Colour
			Operating System: Licensed Pre-installed Microsoft Windows 7 & Upgraded version Professional with Media and documentation (With recovery CD as case may be) Now days all the pre installed machines comes with windows 8.1 professional down gradable to windows 7 professional and also Microsoft do not provide any media along with the software's.	It Should be read as: Operating System: Licensed Pre-installed Microsoft Windows 8.1 professional down gradable to windows 7 Professional with recovery option on the machine.	Accepted
			Antivirus: Quick heal / Symantec or equivalent Anti Virus Client with license of at-least three years We would request to amend point to Quick heal / Symantec/ Mcfee or equivalent Anti Virus Client with license of at-least three years	It Should be read as: Antivirus: Quick heal / Symantec/ Mcfee or equivalent Anti Virus Client with license of at-least three years	Accepted
			Ms-Office: Standard Indic Latest Edition (with media) Standard Indic Latest Edition is a paper license and comes online directly to the customer. No media is provided for the mentioned product from Microsoft. The point should be amended.	It should be read as: Ms-Office: Standard Indic Latest Edition	Accepted
			New clause to be added As you have asked for 3+3 years of support on the product, we would request to ask for only those branded PC's which are in the top 5 category of latest IDC India report.	New Clause to be added: Quoted Brand should be listed in Top 5 Brands as per latest IDC India Report.	No Change
			Processors: Intel Core i7-3rd Generation, clock speed- min 2.9Ghz series or higher As the processors asked are one generation old. Latest processors are available in the market. We would request to amend the processors to Intel Core i7-4th Generation, clock speed- min 3.6 Ghz series or higher, also you are asking OEM to certify availability, most of the OEM's will only provide certification for latest processor.	It should be read as: Intel Core i7-4th Generation, clock speed- min 3.6 Ghz series or higher	2.9 Ghz or higher
			Clock Speed: 3.2 Ghz or Higher It should be 3.6 Ghz or Higher. Two different clock speed mentioned in the specifications	It should be read as: Clock Speed: 3.6 Ghz or Higher	2.9 Ghz or higher
Chipset: Intel H55 Chipset or above As latest chipsets are available in the market and the chipset asked is of older generation we would request to amend the point to Intel H81 or above	<u>It Should be read as:</u> Chipset: Intel H81 Chipset or above	Accepted			

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			Monitor: 17" LCD Monitor, TCO' 05 Certified 17" is odd size and now days 18.5" LED Monitors comes normally in all OEM products. Also 17" is a square TFT which will change orientation. It might be a compliance issue for most of the OEM's	<u>It Should be read as:</u> 18.5" wide LED Monitor or higher TCO Certified	18.5 inch. Wide LCD Monitor, TCO'05 Certified. Wide is new industry standard/TFT Digital Colour
			Operating System: Licensed Pre-installed Microsoft Windows 7 & Upgraded version Professional with Media and documentation (With recovery CD as case may be) Now days all the pre installed machines comes with windows 8.1 professional down gradable to windows 7 professional and also Microsoft do not provide any media along with the software's.	<u>It Should be read as:</u> Operating System: Licensed Pre-installed Microsoft Windows 8.1 professional down gradable to windows 7 Professional with recovery option on the machine.	Accepted
			Antivirus: Quick heal / Symantec or equivalent Anti Virus Client with license of at-least three years We would request to amend point to Quick heal / Symantec/ Mcfee or equivalent Anti Virus Client with license of at-least three years	<u>It Should be read as:</u> Antivirus: Quick heal / Symantec/ Mcfee or equivalent Anti Virus Client with license of at-least three years	Accepted
			Ms-Office: Standard Indic Latest Edition (with media) Standard Indic Latest Edition is a paper license and comes online directly to the customer. No media is provided for the mentioned product from Microsoft. The point should be amended.	<u>It should be read as:</u> Ms-Office: Standard Indic Latest Edition	Accepted
			New clause to be added As you have asked for 3+3 years of support on the product, we would request to ask for only those branded PC's which are in the top 5 category of latest IDC India report.	New Clause to be added: Quoted Brand should be listed in Top 5 Brands as per latest IDC India Report.	No Change
			Mandatory Certifications- OEM – ISO 9001 Manufacturer, Certified on supplied OS, DMI 2.0 compliance and support, Energy Star 5, UL certification	OEM – ISO 9001 Manufacturer, Certified on supplied OS, DMI 2.0 compliance and support, Energy Star 5, UL/FCC/CSA/RoHS certification	Accepted
			Processor- Intel Core i7-3 rd Generation, clock speed- min 2.9Ghz series or higher	Intel Core i7-4th Generation, clock speed- min 2.9Ghz series or higher 3rd generation is end of life and you may get some old inventory lying with some OEM Request you to Add AMD processor and compatible chipset for fair competition and avoid monopoly	Accepted
			Chipset- Intel H55 Chipset or above	Intel H81 Chipset or above The latest series of chipset	Accepted
			Monitor-17 inch. LCD Monitor, TCO'05 Certified	18.5 inch. Wide LCD Monitor, TCO'05 Wide is new industry standard	18.5 inch. Wide LCD Monitor, TCO'05 Certified. Wide is new industry standard/TFT Digital Colour
			Optical Device-DVD RW (Min. 16x)	DVD RW (Min. 8x) 8x is standard across the industry 16x is OEM specific and restrictive in nature	Accepted
			USB- Min. 6 USB (Type:USB 2.0- 4 nos & 3.0 - 2nos) latest version.	Min. 8 USB out of which minimum 2x 3.0 More devices can be used with more ports and gives redundancy	No Change
			Ports- Minimum 1 Serial, 1 Parallel and PS/2 for key board & Mouse	Minimum 1 Serial, 1 Parallel and PS/2 for key board & Mouse, 1xVGA+DP	1 Mic., 1 headphone inside, 1 RJ-45, 1 Display Port/ HDMI/VGA port

S.No.	Item no. of query	Item name	Specification as per quotedTender No. 53	Recommendation from bidder	Remarks
			Security-NEW ADDITION	TPM Security Chip Security dunctions should be there	No Change
			Diagnosis-NEW ADDITION	Pre Boot BIOS Diagnosis To ensure every thing is allright	No Change
			Certification-NEW ADDITION	EPEAT Certification for India To ensure as per Indian conditions	Accepted
			Operating System-With Recovery CD/ Media/ Documentation	Delete this Microsoft do not offer Media/ Documentation	No Change
			MS-Office-Media	eLicense Microsoft do not offer Media	No Change
			Clock Speed-3.2GHz or higher	Delete this You have asked processor of 2.9GHz	Accepted
			Core / Thread-4 Core	Delete this It is specific to a prticular processor, cant be changed	No Change
			Cache-6 MB	Delete this It is specific to a prticular processor, cant be changed	No Change
			Standard memory :Minimum 128 MB	Minimum 8MB 128MB is too high and expensive for specified usages	Accepted
			Connectivity, standard :Hi-Speed USB 2.0, LAN port	Hi-Speed USB 2.0 No need of LAN port for single user environment, will increase the cost unnecessarily	Accepted
			Facility for back to back printing (double sided printing) should be available	DELETE May not be very useful and will increase the cost	No Change
			Lser Multifunction-Smart Install Technology	This is a specific Brand technology which would support only in Windows OS & not in Linux OS and it would be available only in entry level printers. However as per tender there is a requirement of MFP with network and scanner, which can't install in smart install technology. Even it would not applicable for networking as it require to be configure and only technical person can configure. When Scanner & network configuration required technical person than there is no use of having Smart install technology. You may ask for FREE INSTALLATION.	Accepted

S.No.	Item no. of query	Item name	Specification as per quotedTender No. 53	Recommendation from bidder	Remarks
2	3	Printer	Auto On/Off Technology-Auto On/Off Technology	There is no such terminology of auto on / off, every laser printer goes into sleep mode when not in use & it will start again when recd print job. This statement only misguide the customer. You may ask for Energy star compliance	Accepted
			Warrnty-3 year Onsite Warranty & 3 years CMC	All electronics items has Maximum 5 years of life. Instead of this you can ask price with 5 years on site warranty.	Accepted
			13. Smart Install technology (Plug & Play) As the said technology comes only in basic mono laser printer and not in Multifunctional printers. For multifunctional printer you have to install the application specifically for scanning purpose. This point should be deleted.	This point should be deleted	No Change
			14. Auto- On , Auto-Off Technology should be available This terminology is specific to one OEM. The terminology commonly used for this technology is sleep mode function. This point should be amended.	This Should be read as: Sleep mode technology should be available	Accepted
			13. Smart Install technology (Plug & Play) As the said technology comes only in basic mono laser printer and not in Multifunctional printers. For multifunctional printer you have to install the application specifically for scanning purpose. This point should be deleted.	This point should be deleted	Accepted
			14. Auto- On , Auto-Off Technology should be available This terminology is specific to one OEM. The terminology commonly used for this technology is sleep mode function. This point should be amended.	This Should be read as: Sleep mode technology should be available	Accepted
			Multifunction Printer:Print/copy/scan		Accepted
			Print speed black (normal, A4) :Minimum 18 ppm (19ppm Ltr)	Minimum 25 ppm (26 ppm Ltr)	No Change
			Print quality black-Minimum 600 x 600 dpi (1200 dpi)		Print quality black-Minimum 600 dpi
			Print technology-Laser		No Change
			Standard memory-Minimum 128 MB	Minimum 256 MB More memory gives better quality at affordable price points	No Change
			Processor speed-Minimum 400MHz	Minimum 500MHz	Accepted
			First page out black- Before 10 sec	upto 8 Second	Accepted
			Media sizes supported-Paper (plain, laser), envelopes, transparencies, labels, cardstock, postcards	Paper (plain, laser), envelopes, transparencies, labels, cardstock, postcards	No Change
			Duty Cycle-Minimum 8000 pages per month		No Change
			Connectivity, standard-Hi-Speed USB 2.0, LAN port	Hi-Speed USB 2.0 port (host/device); built-in Fast Ethernet 10/100Base-TX network port; Phone line port (in/out)	No Change
			Facility for back to back printing (double sided printing) should be available	Facility for Automtic back to back printing (double sided printing) should be available	Accepted
			At least one original print cartridge should be supplied at the time of supply.		No Change
			Warranty:-Minimum of 3 years onsite comprehensive warranty and 3 years CMC		No Change
			Scanner Type (Flatbed/Sheet fed)-Flatbed/ADF	NEW ADDITION	No Change
Scan Resolution-Up to 300 x 300 dpi (colour and mono, ADF); Up to 600 x 600 dpi (colour, flatbed); Up to 1200 x 1200 dpi (mono, flatbed)	NEW ADDITION	No Change			

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			ADF capacity-35-sheet	NEW ADDITION	No Change	
			Copy Resolution-Up to 600 x 600 dpi	NEW ADDITION	No Change	
			Copy Speed-Up to 25 cpm	NEW ADDITION	No Change	
			Reduce/enlarge-25% to 400%	NEW ADDITION	No Change	
			Glass size-Up to 216 x 356 mm	NEW ADDITION	No Change	
			Maximum copies-Up to 99 copies	NEW ADDITION	No Change	
			Output tray-100-sheet Output tray	NEW ADDITION	No Change	
			Input tray-250-sheet input tray, 10-sheet priority tray	NEW ADDITION	No Change	
			Air Print-Optional	NEW ADDITION	No Change	
3		Qualificatio n criteria	a. The Bidder should be (i) a Manufacturer in India or (ii) Indian subsidiary of foreign manufacturer or (iii) Importer of foreign manufacturer	a. The Bidder should be (i) a Manufacturer in India or (ii) Indian subsidiary of foreign manufacturer or (iii) Importer of foreign manufacturer (iv) Authorised Dealer of the manufacturer in Madhyapradesh	Accepted	
4			b. The Bidder should meet the following criteria:	Please Add : (iv) in case of authorised dealer the dealer should be in the business of providing IT equipment and services for atleast 10 Years in Madhypradesh and must have an average annual turnover of Rs.25 Crore or more from IT business during last three financial years	No Change	
5			1. In support of b.(i), the Bidder shall furnish details of service support facilities in india, including addresses of such service support facilities, brief profile of engineers / technicians, list of spare parts, testing & calibration equipment etc. currently available.	1. In support of b.(i), the Manufacturer/Bidder shall furnish details of service support facilities in india, including addresses of such service support facilities, brief profile of engineers / technicians, list of spare parts, testing & calibration equipment etc. currently available.	Accepted	
6			2. In support of b.(ii) and (iii), the Bidder shall furnish Performance statement in the enclosed Proforma 'A', which shall include Satisfactory Performance Certificate issued by respective Purcahsers / users of such equipments in respect of supplies made.	Please add 2. In case of the bidder is an authorised dealer In support of b.(iv) the Bidder shall furnish certificate from Chartered Accountant and attach copy of Balance Sheet for last three years.	No Change	
7				condition 3 and 4	Bidder may be replaced with Manufacturer	No Change
8	criteria		OEM/Man ufacture	OEM & MANUFACTURE ONLY	Kindly allow the consortium, because OEM will supplied the items but can not provide the service support directly to department.	No Change
9	17.2 (A)	Sales Services	Manufacturer or Indian subsidiary of foreign manufacturer has the required financial,technical, production and after sales services capability	While Authorised partner will provide the service with in 6 to 24 hours on single phone call. But in OEM	No Change	
				1) call to Toll free number, they generate complaint id	No Change	
				2) after 72 hours to 7days person will attend the call	No Change	
				3) availability of Parts ,Parts will come from headoffice	No Change	

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10	15.2	Warranty /CMC	The warranty shall remain valid for three years	The CMC has given by channel partner not OEM	No Change
11	B (iii)	Experience	supplied qty of 100% in last 3 years	NEW Authorised dealer has not supplied, but consider OEM has supplied such quantity.	No Change
12	21.1	payment terms	100% payment of the contract price shall be paid on receipt of goods in good condition and upon the submission of the following documents and on Acceptance with proof of FAC-Final Acceptance Certificate as per Section XVII of goods to be issued by the consignees subject to recoveries, if any, either on account of non-rectification of defects/deficiencies not attended by the Supplier or otherwise. FAC shall be issued by the designated consignee after installation, commissioning, testing and within two weeks of successful trial run of the equipment with scanned copy for information to CGM(technical),MPPHSCL	payment 90% supplied & 10% after sucessfully installation	No Change
13	5.1	Eligible Bidders	This invitation for tenders is open to all manufacturers located in India and Indian subsidiaries of foreign manufacturers or authorised importers of foreign manufactures who fulfil the eligibility criteria specified in these documents. It is not clear from the mentioned point that Authorized resellers of OEM can participate in the tender or not. As most of the OEM do not participate directly, we would request to amend the clause.	This invitation for tenders is open to all manufacturers located in India and Indian subsidiaries of foreign manufacturers or authorised importers of foreign manufactures and there authorized resellers who fulfil the eligibility criteria specified in these documents.	Reseller Not Allowed
14	16.02	Alternate Tender	If a bidder submits bid on behalf of the Principal / OEM (if allowed in the tender), the same bidder shall not submit a bid on behalf of another Principal / OEM in the same tender for the same item/product. In a tender either the bidder on behalf of the Principal / OEM or Principal/OEM can bid but both cannot bid simultaneously for the same item/product in the same tender. Kindly clarify that does this statement states single bidder single OEM for each product	Kindly Clarify	No Change
15	15.02	Warranty and CMC	No conditional warranty like mishandling, manufacturing defects etc. will be acceptable. Any physical damage that occurs due to mishandling by the user do not covers in the warranty criteria. We would request to delete the point mishandling.	Mishandling point should be deleted	Accepted
16	15.05	Warranty and CMC	In the event of any rectification of a defect or replacement of any defective goods during the warranty period, the warranty for the rectified/replaced goods shall be extended to a further period of twenty four (24) months from the date such rectified / replaced goods starts functioning to the satisfaction of the Tender Inviting Authority. As per the statement the warranty cannot be extended further as it will be a never ending process for some or any such goods. This situation implies that warranty of such product will lifelong & it will become loop. This has to be corrected.	This point should be deleted	no Change
17	15.09	Warranty and CMC	The supplier and the CMC provider shall ensure continued supply of the spare parts for the machines and equipment supplied by them to the Tender Inviting Authority for 10 years from the date of installation and handing over.	The supplier and the CMC provider shall ensure continued supply of the spare parts for the machines and equipment supplied by them to the Tender Inviting Authority for 5-6 years from the date of supply.	Accepted

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18	21.1 (a)	Payment Terms	<p>100% payment of the contract price shall be paid on receipt of goods in good condition and upon the submission of the following documents and on Acceptance with proof of FAC-Final Acceptance Certificate as per Section XVII of goods to be issued by the consignees subject to recoveries, if any, either on account of non rectification of defects/deficiencies not attended by the Supplier or otherwise. FAC shall be issued by the designated consignee after installation, commissioning, testing and within two weeks of successful trail run of the equipment with scanned copy for information to CGM(technical),MPPHSCL</p> <p>As the material quoted will be of reputed brands and will be certified prior to delivery through Pre Dispatch inspection by the agencies, we would request to break up the payment in to two milestones. 80% payment will be released on successful delivery of the goods ordered by the consignee and 20% will be released after successful installation, trail run of the equipment with scanned copy for information to CGM (technical), MPPHSCL</p>	<p>This should be read as: payment of the contract price shall be paid as per achievement of milestones mentioned below: 80% payment will be released on successful delivery of the goods ordered by the consignee and 20% will be released after successful installation, trail run of the equipment with scanned copy for information to CGM (technical), MPPHSCL</p>	No Change
19	8	Test Certificate	<p>BIS, Compliance to US FDA 21 CFR, Compliance to IEC60601</p> <p>The mentioned certifications are applicable to the medical electrical/electronic equipment and are not applicable on the IT hardware products. We therefore request to delete these certification.</p>	To be deleted	3rd Party inspection report is required, like: BIS/SGS etc
20	5.1	Eligible Bidders	<p>This invitation for tenders is open to all manufacturers located in India and Indian subsidiaries of foreign manufacturers or authorised importers of foreign manufactures who fulfil the eligibility criteria specified in these documents.</p> <p>It is not clear from the mentioned point that Authorized resellers of OEM can participate in the tender or not. As most of the OEM do not participate directly, we would request to amend the clause.</p>	<p>This invitation for tenders is open to all manufacturers located in India and Indian subsidiaries of foreign manufacturers or authorised importers of foreign manufactures and there authorized resellers who fulfil the eligibility criteria specified in these documents.</p>	Same as point No. 5.1
21	16.02	Alternate Tender	<p>If a bidder submits bid on behalf of the Principal / OEM (if allowed in the tender), the same bidder shall not submit a bid on behalf of another Principal / OEM in the same tender for the same item/product. In a tender either the bidder on behalf of the Principal / OEM or Principal/OEM can bid but both cannot bid simultaneously for the same item/product in the same tender.</p> <p>Kindly clarify that does this statement states single bidder single OEM for each product</p>	Kindly Clarify	Same as point No. 16.01
22	15.02	Warranty and CMC	<p>No conditional warranty like mishandling, manufacturing defects etc. will be acceptable.</p> <p>Any physical damage that occurs due to mishandling by the user do not covers in the warranty criteria.</p> <p>We would request to delete the point mishandling.</p>	Mishandling point should be deleted	Same as point No. 15.02
23	15.05	Warranty and CMC	<p>In the event of any rectification of a defect or replacement of any defective goods during the warranty period, the warranty for the rectified/replaced goods shall be extended to a further period of twenty four (24) months from the date such rectified / replaced goods starts functioning to the satisfaction of the Tender Inviting Authority.</p> <p>As per the statement the warranty cannot be extended further as it will be a never ending process for some or any such goods. This situation implies that warranty of such product will lifelong & it will become loop. This has to be corrected.</p>	This point should be deleted	Same as point No. 15.05
24	15.09	Warranty and CMC	<p>The supplier and the CMC provider shall ensure continued supply of the spare parts for the machines and equipment supplied by them to the Tender Inviting Authority for 10 years from the date of installation and handing over.</p> <p>As the technology is changing so rapidly, any goods/ IT products now a day's coming are having end of life between 3-5 Yrs. No OEM will assure the availability of spares for any such products for next 10 years. We would request you to amend the point from 10 years to 5-6 years from the date of supply.</p>	<p>The supplier and the CMC provider shall ensure continued supply of the spare parts for the machines and equipment supplied by them to the Tender Inviting Authority for 5-6 years from the date of supply.</p>	Same as point No. 15.09

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25	21.1 (a)	Payment Terms	<p>100% payment of the contract price shall be paid on receipt of goods in good condition and upon the submission of the following documents and on Acceptance with proof of FAC-Final Acceptance Certificate as per Section XVII of goods to be issued by the consignees subject to recoveries, if any, either on account of non rectification of defects/deficiencies not attended by the Supplier or otherwise. FAC shall be issued by the designated consignee after installation, commissioning, testing and within two weeks of successful trail run of the equipment with scanned copy for information to CGM(technical),MPPHSCL</p> <p>As the material quoted will be of reputed brands and will be certified prior to delivery through Pre Dispatch inspection by the agencies, we would request to break up the payment in to two milestones. 80% payment will be released on successful delivery of the goods ordered by the consignee and 20% will be released after successful installation, trail run of the equipment with scanned copy for information to CGM (technical), MPPHSCL</p>	<p>This should be read as: payment of the contract price shall be paid as per achievement of milestones mentioned below: 80% payment will be released on successful delivery of the goods ordered by the consignee and 20% will be released after successful installation, trail run of the equipment with scanned copy for information to CGM (technical), MPPHSCL</p>	Same as point No. 21.1 (a)
26	8	Test Certificate	<p>Compliance to US FDA 21 CFR, Compliance to IEC60601</p> <p>The mentioned certifications are applicable to the medical electrical/electronic equipment and are not applicable on the IT hardware products. We therefore request to delete these certification.</p>	To be deleted	Same as point No. 8
27	4	Laptop	Processor-Intel Core i7 (5th Gen) 2.40 GHz upto 3.0GHz with 4MB L3 Cache or Higher	Intel Core i7-6500U (6th Gen) with Intel® HD Graphics 520 (2.5 GHz, up to 3.1 GHz with Intel® Turbo Boost Technology, 4 MB cache, 2 cores)	No Change
			Memory-8GB DDR3 1600MHz	8GB expandable to 16GB with 2 DIMM slots	No Change
			Hard Disk Drive-1TB SATA 5400 rpm		No Change
			Graphics-NVIDIA GeForce with 2GB DDR3 dedicated Graphic Memory	Dedicated graphics	No Change
			Display-15.6 inch (1366 x 768) HD Truelife LED Backlit Display		No Change
			Optical Drive-DVD RW Drive		No Change
			Ports, Slots-1 x USB 3.0, 2 x 2.0, 1 x HDMI Port, Card Reader, 1 x headphone/ microphone	VGA- One(1)	No Change
				HDMI - One(1)	No Change
				Headphone/microphone combo- One(1)	No Change
				Power connector- One(1)	No Change
				RJ-45/Ethernet- One(1)	No Change
USB 3.0 – Two	No Change				
USB 2.0- Two(2)	No Change				
Connectivity10/100 Mbps Ethernet Controller, Wireless LAN, (IEEE 802.11bgn) and bluetooth 4.0	Multi Media Reader Slot supporting SD, SDHC, SDXC- One(1)	No Change			
Keyboard/ Input Device-Full size Spill Resistant keyboard, Multi touch Gesture touchpad and HD webcam with microphone	Gigabit ethernet	No Change			
AudioSterio Speakers with Waves MaxxAudio		No Change			
		<p>a. The Bidder should be (i) a Manufacturer in India or (ii) Indian subsidiary of foreign manufacturer or (iii) Importer of foreign manufacturer</p>	<p>a. The Bidder should be (i) a Manufacturer in India or (ii) Indian subsidiary of foreign manufacturer or (iii) Importer of foreign manufacturer (iv) Authorised Dealer of the manufacturer in Madhyapradesh</p>	No Change	

S.No.	Item no. of query	Item name	Specification as per quoted Tender No. 53	Recommendation from bidder	Remarks
28	Qualification criteria		b. The Bidder should meet the following criteria:	Please Add : (iv) in case of authorised dealer the dealer should be in the business of providing IT equipment and services for atleast 10 Years in Madhypradesh and must have an average annual turnover of Rs.25 Crore or more from IT business during last three financial years	No Change
			1. In support of b.(i), the Bidder shall furnish details of service support facilities in india, including addresses of such service support facilities, brief profile of engineers / technicians, list of spare parts, testing & calibration equipment etc. currently available.	1. In support of b.(i), the Manufacturer/Bidder shall furnish details of service support facilities in india, including addresses of such service support facilities, brief profile of engineers / technicians, list of spare parts, testing & calibration equipment etc. currently available.	No Change
			2. In support of b.(ii) and (iii), the Bidder shall furnish Performance statement in the enclosed Proforma 'A', which shall include Satisfactory Performance Certificate issued by respective Purchasers / users of such equipments in respect of supplies made.	Please add 2. In case of the bidder is an authorised dealer In support of b.(iv) the Bidder shall furnish certificate from Chartered	No Change
			condition 3 and 4	Bidder may be replaced with Manufacturer	No Change
			Time given to end user for Installtion is 45 days	It should be a Week	No Change
				Request you to define payment if end user do not want to do Installtion beyond the prescribed limit.	No Change
			Insurance 3 months beyond date of delivery	Please remove this clause as your responsibility start only after delivery, so let the bidder manage as per his convinience till the delivery	No Change
			Current License	Not applicable	Accepted
			Health Suthority Registration Information	Not applicable	Accepted
			Manufacturing Process Detail	Not required	Accepted
			Compliance to US-FDA	Not applicable	Accepted
			Payment terms are 100% after Installtion	Request to change as 90% on proof of delivery and stores entry and 10% against proof of Installtion	No Change
			Inspection Certificate	As the Inspection agency will be appointed by you so the Agency will be submitting the Inspection report directly to you hence for each and every payment it is redundand and increase processing time	No Change
			Test Certificate	It will be a one time exercise and same can be submitted centrally in place of getting it for each and every supply	No Change
29			EMD amount 10,00,000/-	Kindly bifucate the amount of EMD for the different categories.	Ok Accepted
30			How much VAH is required or no. of battries required for backup		12V, 7AH, Number of cell 3
31			As per MSME circular MSME units are exempted for paying tender document cost		No Change
32			As per MSME circular MSME units are exempted for payment of earnest money		No Change
33			As per MP Store and purchase rule 2015 this sore and purchase rule is apllicable for all state department		No Change
34			As per MP Store and purchase rule 2015 State SSI and MSME units are exempeted for paying tender document cost. State SSI and MSME units are		No Change