



153
आवक.....
दिनांक... 23/11/17

December 27, 2016

Mrs. Gauri Singh
Principal Secretary (Health & FW),
Government of Madhya Pradesh, Room No. 241,
Mantralaya (Vallabh Bhawan), Arera Hills,
Bhopal-462 004, M.P.

Dear Mrs. Singh

Wish you very happy and prosperous New Year 2017

Sub: Admission of Post Graduate Diploma in Healthcare Quality Management (PGDHQM) -
regarding

Centre for Hospital Management, School of Health Systems Studies, Tata Institute of Social Sciences (TISS), Mumbai had launched Post Graduate Diploma in Healthcare Quality Management with collaboration of NHSRC in April 2016. NHSRC, our main partner has contributed significantly to this programme towards development as well as implementation. Our past one experience shows that the first batch of 35 students (30 Government sponsored and 5 private sector) have been extremely happy about the programme. They have gained greater confidence and achieved adequate knowledge, skills and ability to contribute to health care quality improvement. The first batch is completing by April 2017.

At this point in time, we have advertised for the second batch (2017-2018, details displayed in the website www.tiss.edu). The last date for submission of application is 28th February 2017 (may be extended if necessary). The batch will be commencing in the month June 2017. The students shall be selected based on the screening of eligibility and basic level of interview. The total intake is 50 students. TISS has been following all reservation rules and regulations.

We request you to kindly nominate suitable officers (eligibility criteria as per the brochure enclosed) for this programme. Also please find attached documents of Additional Secretary and Mission Director, MOHFW and Joint Secretary (Policy), MOHFW regarding nomination, seats allocation to each state, etc., and programme information brochure for your kind information and necessary action.

We would like to express our sincere thanks to you for nominating candidates for first batch and also nominating for the next batch of students.

Once again thank you so much

With kind regards

M. Mariappan
Prof. M. Mariappan
Chairperson
Centre for Hospital Management
School of Health Systems Studies

PA
Cag

HC
pl. discuss
DDI
top up
on website
2 tabs nominations
BRH
23/11/17

Dir (Try)
on our
website.
2. Pls ask for
nominations

Plan.
20/11/17



C.K. Mishra, IAS

Additional Secretary &
Mission Director, NHM

Telefax : 23061066, 23063809

E-mail : asmd-mohfw@nic.in



भारत सरकार

स्वास्थ्य एवं परिवार कल्याण मंत्रालय
निर्माण भवन, नई दिल्ली - 110011

Government of India

Ministry of Health & Family Welfare
Nirman Bhavan, New Delhi - 110011

D.O. No.Z-15015/27/2015/NRHM-I

Dated the 14th May, 2015

Dear Principal Secretary,

As you are aware that the implementation of National Health Mission has led to a commendable progress in terms of utilization of services at the public health facilities. However, the Quality of care provided at the facilities remains a cause of concern. In order to systematically address this issue, Ministry has rolled out "Operational Guidelines for Quality Assurance in Public Health Facilities". One of the key recommendations of the guidelines is that the States would set up State Quality Assurance Units (SQAU) and District Quality Assurance Units (DQAUs) in order to create appropriate institutional framework for quality assurance at all levels. Therefore, there is a requirement of having a pool of qualified professionals with thorough understanding of QA systems in public health facilities. Additionally, those serving within the health department need to be imparted requisite knowledge and skill with respect to QA in public health facilities.

In order to fill the gap of such qualified human resource, National Health System Resource Centre (NHSRC) in collaboration of Tata Institute of Social Sciences (TISS) Mumbai, has worked out a 'Post Graduate Diploma in Healthcare Quality Management' course which is relevant to public Health System in the country. The salient features of the course are annexed.

To strengthen the capacity of the States for implementing the QA programme, it is advised to nominate the suitable candidates for the aforesaid course. Larger States may nominate three/four candidates while the smaller States may nominate one/two candidates. The nominated candidate must have at least five residual years from the date of nomination. The candidate may be a Medical Superintendent, State Level Quality Assurance Officer, State Level Quality Manager, Hospital Manager or any other promising health official that the State feels would add value in QA programme. In case of a contractual staff, a bond to serve for a minimum of 3 years from the date of nominations must be signed by the candidate. State may seek funding of such candidates in its Programme Implementation Plan. NHSRC is designated as a coordinating agency in this regard.

With regards,

Yours sincerely,

Encl. : As above.

C.K. Mishra
(C.K. Mishra)^{14/5}

Principal Secretaries/Secretaries(Health) of all the States & UTs

Copy to:

Mission Directors(NHM) of all the States and UTs.

ANNEXURE

Salient features of the programme are given below-

1. The course is primarily designed for those professionals (regular in-service/contractual), who are not in a position to take one year time off from their jobs for the study.
2. The duration of course is of one year, having semester system (total two semesters).
3. The course is proposed to be run on distance learning mode, with one class room contact programme in each semester. Learning in the course, other than campus contact programme, would take place through on-line lectures, assignments and projects works.
4. Each contact programme in a semester would consist of 17-days class-room intense teaching.
5. Structure of the programme-
 - (a) The proposed PG diploma has 15 courses, out of which 8 courses (17 credits) will be in the first semester and remaining 7 courses (15 credits) in the second semester.
 - (b) Additionally there are 4 credits for a project work.
 - (c) On successful completion of the course (36 credits), TISS will award "PG Diploma in Health Care Quality Management" to successful candidates.
6. At the end of each semester, the candidates would be required to appear in a written examination.
7. The candidates would be expected to submit assignment/report within six month of allocation. The examination would be through 'on-line' during the contact programme.
8. The courses will cover various aspects of quality management e.g. Quality Standards, Quality Tools and Methodology, Quality Assessment, Patient Safety, Statistical Tools for Quality, Change Management and Quality Management in Primary Health.
9. The course fee for the programme is Rs.75,000/- per candidate and Rs.750/- as cost of the application form for the course. It does not include cost of boarding & lodging at TISS.

The detailed course module, credits and evaluation pattern are given in the syllabus, contents and learning objectives Document is enclosed herewith.



Manoj Jhalani, IAS
Joint Secretary
Telefax : 23063687
E-mail : manoj.jhalani@nic.in



भारत सरकार
स्वास्थ्य एवं परिवार कल्याण मंत्रालय
निर्माण भवन, नई दिल्ली - 110011
Government of India
Ministry of Health & Family Welfare
Nirman Bhavan, New Delhi - 110011

D.O. No. P.12020/1/2013-NRHM-IV
05th October 2015

Dear Colleague,

Please refer to this Ministry's DO letter no. Z-15015/27/2015/NRHM-I dated 14th May 2015 regarding nomination of the candidates to attend PG Diploma in Healthcare Quality Management Programme, which has been jointly developed by Tata Institute of Social Sciences, Mumbai (TISS) and National Health Systems Resource Centre (NHSRC). Now, the programme has been launched and last date of receipt of the applications is 15th November 2015. Prospectus of the programme may be downloaded from the TISS/ NHSRC website (<http://www.tiss.edu/>; <http://www.nhsrcindia.org/>).

Please ensure that the wide Publicity to this course is given among SPMU, DPMU, District Hospitals, SDH, CHC (FRU), SIHFWA, SHSRC and academic Institutions, etc. The suitable candidates as per norm given in the letter dated 14th May 2015 may be nominated immediately. It should be ensured that candidates in regular state service should have at least five years residual service from the date of nomination. Contractual Staff should be required to execute a Bond to render at least three years of the service after successful completion of course. State wise allocation of the vacancies is given in the Annexure 'A'.

Course fee, travel boarding & lodging expenses could be asked from the NHM as per norm given in Annexure 'B'. The budget for this activity may be included in the PIP/supplementary PIP under the Financial code B.15.2.

With regards,

Yours sincerely


(Manoj Jhalani)

Encl: as above

To,
Principal Secretaries (H&FW)- All States /UTs

Copy to –
Mission Director (NHM) - All States /UTs

Allocation of Seats for PG Diploma in Healthcare Quality Management

Academic Year -2015-16

	State	No. of seats
1.	Uttar Pradesh	4
2.	Bihar	3
3.	Madhya Pradesh	3
4.	Rajasthan	3
5.	Orissa	3
6.	Jharkhand	2
7.	Chhattisgarh	2
8.	Jammu & Kashmir	2
9.	Uttarakhand	2
10.	Himachal Pradesh	2
11.	Assam	2
12.	Tripura	1
13.	Meghalaya	1
14.	Manipur	1
15.	Nagaland	1
16.	Arunachal Pradesh	1
17.	Mizoram	1
18.	Sikkim	1
19.	Maharashtra	3
20.	West Bengal	3
21.	Andhra Pradesh	2
22.	Telangana	2
23.	Tamilnadu	3
24.	Karnataka	3
25.	Punjab	2
26.	Haryana	2
27.	Delhi	2
28.	Gujarat	3
29.	Kerala	2
30.	Puducherry	1
31.	Chandigarh	1
32.	Andaman & Nicobar Islands	1
33.	Dadra Nagar Haveli	1
34.	Daman & Diu	1
35.	Lakshadweep	1
36.	Goa	1
	Total	69

Annexure 'B'

Financial Norms for the PGDHQM

Expenditure	Norm per Candidate (in INR)	Remarks
1. Course Fee		
a. Form	750/-	
b. Course Fee	75000/-	
2. Travel cost		
a. Cost of Travel (Three times – Two contact Programmes & Examinations (No. 3)	Actual Expenditure	As per State's/UT's norm
b. Local Travel in Mumbai (Stn. to TISS Campus & Back)	1500 x 3 = Rs. 4500/-	
3. Boarding & Lodging for Two Contact Programmes*	1000 x 19 x 2 = 38000/-	On twin sharing basis
4. Boarding & Lodging for the final examination*	1000 x 3 = 3000	On twin sharing basis

Tata Institute of Social Sciences

Deonar, Mumbai - 400088
School of Health Systems Studies

Admission Open to Post Graduate Diploma in Healthcare Quality Management (PGDHQM)

Centre for Hospital Management (CHM), School of Health Systems Studies (SHSS) of Tata Institute of Social Sciences in Mumbai, pioneers of Hospital Administration education in the country, invites application for their prestigious PGDHQM program. **It is a 12-month (Two semesters), Dual Mode program consisting of 18 days of class room lectures and five & a half month field and case study work in each semester.** The programme is intended to enhance the knowledge and skills of working personnel in the hospital.

Programme Management:

The CHM, SHSS in collaboration with NHSRC conduct this program. This program is offered at TISS, Mumbai campus.

Eligibility: Minimum of Bachelor's Degree in any discipline (Arts, Science, Commerce, etc.). Medical Degrees (Allopathic, Ayurvedic, Homoeopathy, Dentistry etc), B.Sc Nursing, Post B.Sc Nursing, Paramedical and Allied Health courses like Pharmacy, Physiotherapy, Occupational Therapy, etc. Minimum work experience of 3 years in Hospitals /Public health facilities in the areas of managerial or supervisory position.

Target Audience: Hospital Superintendents, Quality Managers, Matrons & Nursing Superintendents Health Administrators, Hospital Managers, Nodal officers for quality assurance in state health departments/ NHM, Members of Quality Assurance Teams, committees and units, quality assessors, health programme managers, etc. working for or having interest in Public Hospitals or Programs.

Total Seats: 50 only.

Application Form and Admission: Candidates are required to apply online through the E-application process only, **Website:** <http://admissions.tiss.edu/view/10/admissions/stp-admissions/post-graduate-diploma-in-healthcare-quality-manage/>.

Candidate having difficulty in applying online or where there is no internet facility may contact below numbers. The application fees is **Rs1030/-** for online transfer. Please refer application form for payment details. The last date of receiving application is **February 28th, 2017.**

Programme Fee: The total fee for the programme is **Rs. 75000/-** which includes Course Fee, Examination Fee, Tuition Fee, Convocation Fee, Computer Centre and Library Fee. It does not include Travel, Accommodation, Breakfast and Dinner. The students have to take care of Accommodation, Food and Travels.

Contact: Telephone: 022-2552-5529 / 5530 / 5523

E-mail: pgdhqm@tiss.edu